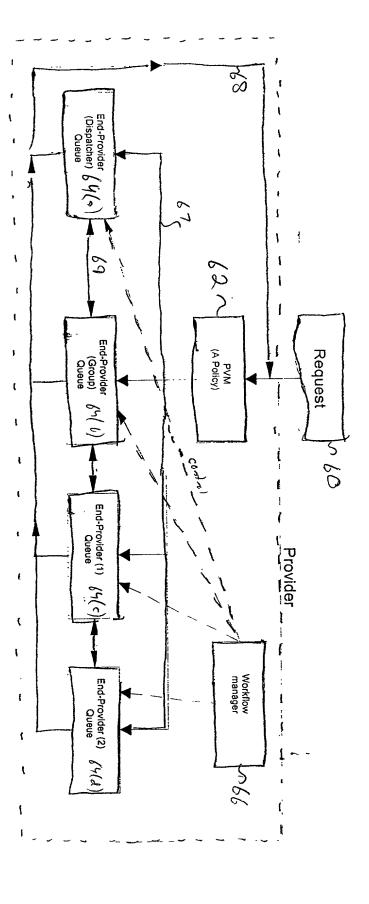


FIGURE 2



PVM decides which queue to deliver the request to $(\xi,7)$ End-provider can decide to accept a request and handle it, to reject it $(\xi 8)$ or move a request to another end provider $(\xi 9)$.

FIGURE 3

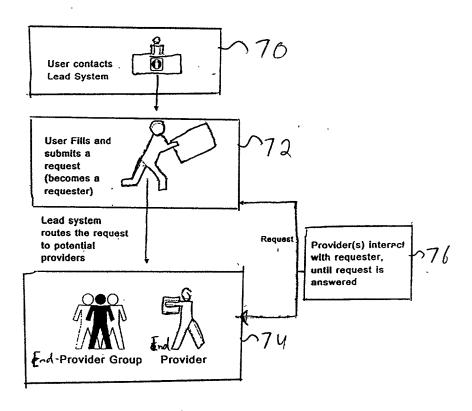


FIGURE 4

,

Request routing inside organization.

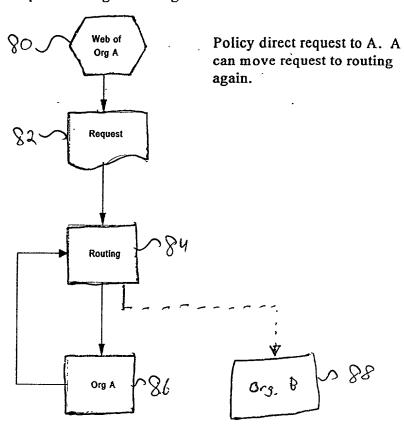


FIGURE 5

